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լեն կերերի իներ անդերին հետություններ

TAHOE CITY PUD PO BOX 5309 TAHOE CITY CA 96145-5309

Understanding your Tahoe City Public Utility District Bill

1. Customer Message Box

This area is used to inform customers about account information, important topics such as drought regulations, water use restrictions, and potential leak notices.

2. Potential Water Leak Notice

"Potential Leak" notification in RED font indicates you may have a water leak. This notification means that when your water meter was read, water did not stop running for one continuous hour in the previous 24 hours. Water leaks can be a serious and costly issue. Please refer to the backside of your bill for a detailed explanation of potential leak sources and what steps to take to identify and remedy the problem. For more information visit <u>www.tcpud.org</u>.

3. Water Use History/Comparison

This chart shows your water usage by month for the last year compared to the current year. Each month this chart will update to show a rolling 12 month period. A significant increase in the current year for a given month can be a sign of water overuse, or a potential leak.

4. Meter Reading Period and Usage

Water meters are read once a month on an average 30 day cycle to determine usage. This section of your bill provides the date range for the current billing, the meter readings, and billable usage.

5. Previous Meter Reading

This number represents the previous month meter read taken at your property. It is also the starting read of the current billing cycle.

6. Current Meter Reading

This number represents the actual meter read for this billing cycle. Your water consumption is determined by subtracting the previous meter read by the current meter read, this equals gallons consumed.

7. Current Month Usage

This number represents the total number of gallons used at your property during the meter read period. Your water consumption is determined by subtracting the previous meter read from the current meter read.

8. Base Water Charge (if applicable)

This is the base rate you pay each month for water service at your property. This charge covers infrastructure replacement and operating costs that exist year-round, whether your home is occupied or not, and ensures year-round fire flow protection and on-demand water service.

9. Water Consumption Charge

This is the fee you pay based on your actual water consumption for the billing period. TCPUD has structured residential consumption rates in 4 tiers and commercial consumption rates in 2 tiers to provide savings for water conservation.

10. Total Water Charge

This is your total monthly fee for water service and is calculated by adding your base rate with your water consumption charge.

11. Sewer Charge (if applicable)

This is the base rate you pay each month for sewer service at your property. This fee is for the collection and transport of sewage to the treatment plant in Truckee.

12. Current Charges

This amount is the total due for the current billing cycle and includes all water and/or sewer fees.

13. Total Amount Due

This is the total amount due, inclusive of any previous balance and current charges.